

## Community Services Worker (CSW)

The Community Services Worker diploma program at triOS is 47 weeks. It includes an 8-week internship. CSW's strengthen our communities and have a positive impact on our society by implementing an assortment of social assistance programs and services that help clients deal with personal and social challenges while focusing on their health and well-being.

At triOS, our CSW diploma program will provide you with the hands-on experience that you need to kick-start your career. You will be trained extensively in community services from a Canadian perspective, personality theory and assessment, psychological disorders and therapies, sociology, mental health, counseling strategies, and other key areas.

### Program Benefits

- ✓ Half Day Classes
- ✓ Job Placement Assistance
- ✓ CPR/First Aid Training

### Certifications in this program include:

Verbal Intervention (VI)  
Trauma & Violence Informed Care Certification Training (TVIC)  
Human Trafficking Training Certificate  
Accessibility for Ontarians with Disabilities Act (AODA)  
Positive Space Training (PST)

### Here's a look at some of the courses included in this program:

#### Introduction to Community Service

Student Success Strategies, Digital Literacy for Professionals, Career Planning & Preparation, CPR and First Aid, Community Services in Canada, Family Dynamic

#### Social Science

Sociology, Criminology, Introduction to Psychology and Mental Health, Life-Span Psychology and Developmental Psychology

#### Group Work & Human Relations

Business Communications, Working with Addictions, Counselling



## Employment and Wage Outlook for Careers in this field:



Employment Rate based on 2022 contactable triOS graduates employed in a related field within 12 months.

Source: workingincanada.gc.ca

NOC Code: 4212/42201 - \*\*Wage data rounded down to the nearest dollar. Average wage doesn't reflect the starting salary but represents the middle value between lowest to highest wages. Local (or regional) income may vary. Last updated in Jan 2024.

### Career Opportunities

Group Home Worker  
Youth Coordinator  
Family Service Worker  
Social Services Worker  
Community Counsellor  
Crisis Intervention Worker  
Residential Care Worker  
Community Housing Worker

### Employers Who Have Hired triOS Grads



### Some Other Employers Include:

- Visiting Angels
- Christian Horizons
- Immigration and Refugee Board of Canada
- Addiction Canada

**“When I didn't know what to do next in my life, I found triOS. The program was extremely educational both in a professional and personal light. I love my program and look forward to the opportunities opened because of it.”**

-Jocelyn L.,  
triOS College Community Services Worker Graduate

# Community Services Worker

NOC Code: 4212/42201

Diploma Program Length:

**47 Weeks**

Student Success Strategies **4 Weeks**  
Digital Literacy for Professionals  
Career Planning & Preparation - Level 1

Community Services in Canada **8 Weeks**  
Research and Populations at Risk  
The Canadian Family Dynamic

Sociology **8 Weeks**  
Criminology  
Psychology  
Introduction to Mental Health

Lifespan Psychology & Development **8 Weeks**  
Group Work & Human Relations

## Certifications

VI - Verbal Intervention  
TVIC - Trauma & Violence Informed Care Certification Training  
Human Trafficking Training Certificate  
AODA - Accessibility for Ontarians with Disabilities Act  
PST - Positive Space Training

Business Communication **8 Weeks**  
Working with Addictions  
Counselling

CPR and First Aid

Career Planning & Preparation - Level 2 **1 Week**

Lab Weeks **2 Weeks**

Internship **8 Weeks**

## Program highlights include:

- Registered and approved diploma
- Career services Job search assistance
- Alumni program benefits

## Admission Requirements:

1. Student has an Ontario Secondary School Diploma or equivalent, OR  
Is 18 years of age or older on or before the program begins AND can pass a qualifying test that has been approved by the Superintendent.\*
2. The approved qualifying test for this program is the Wonderlic test. A passing score for this program is 14.
3. Student must provide a clear Criminal Record Check.
4. Student must complete the Community Services Worker Entrance Questionnaire.

\*Applicants from other Canadian provinces must be at least 19 years of age and a minimum of 1 year out of high school by the program start date and successfully pass an academic achievement test.

International Students: Please contact us for more details regarding admission requirements.

## Internship Requirements:

All students enrolled in the Community Services Worker (+Internship) program must produce a "negative" (clear) criminal reference check prior to the start of their scheduled Internship.

## Accreditation Policy:

Like all post-secondary institutions in Ontario, triOS College reserves the right to accept or deny advanced standing into its programs.

## Note:

In order to continuously improve our programs, triOS College reserves the right to modify programs at any time. Program delivery order may vary depending on the program start date. This diploma program may not be available at all campuses. The program may have additional reading weeks, depending on the start date.

You can find our Key Performance Indicators (graduation rate, employment rate, etc.) at [www.triOS.com/kpi](http://www.triOS.com/kpi).

These are statistics from 2018.

